CHILDREN & YOUNG PEOPLE'S

Swansea Mental Health & Wellbeing Service Directory



Local and national mental health & related services

For more information on the Mental Health Development Service and to download mental health resources, please visit:



www.scvs.org.uk/mhds



Children & Young People

This directory provides information on a variety of services that specifically support young people under the age of 18; however, some services are available to young people up to the age of 25 years.

PLEASE ENSURE that you also check the relevant section in the Mental Health & Wellbeing Service Directory for Swansea.

		<u>Page</u>
•	Benefits/Financial Issues	4
•	Black & Minority Ethnic	4
•	Carers (Young)	5
•	Domestic Abuse	6
•	Education, Employment & Training	8
•	Housing	11
•	Learning & Physical Disabilities	12
	Lesbian, Gay, Bisexual & Transgender	16
•	Mental Health	16 - 22
	General Advice	16
	Bereavement	17
		18
	Bullying Courselling	
	Counselling	19
	• Eating Disorders	20
	Helplines	20
	Specialist Services	21
	Suicide Prevention	22
•	Pregnancy/Postnatal	22
•	Representation, Engagement & Campaigns	22
•	Sexual Health	23
•	Social/Leisure/Clubs	24
•	Substance Misuse	25
•	Support for SCHOOLS	26

BENEFITS			
Organisation	Age	How to Access	
Welfare Rights Unit – offers advice,	-	This service and advice line can	
assistance and support on a range of		ONLY be accessed by Support	
benefit issues including: drafting letters;		Workers	
assisting with completion of forms;		Tel: (01792) 637755	
benefit checks.		When:	
		9-10:30 & 2-4pm – Mon & Wed	
		9-12pm on Friday	

BLACK & MINORITY ETHNIC			
Organisation	Age	How to Access	
African Community Centre – The "I Can		Tel: (01792) 470298	
Project" - seeks to encourage		Email:	
disadvantaged young people, particularly		emily.dougherty@africancommu	
from refugee and asylum seeking		<u>nitycentre.org.uk</u>	
backgrounds to come together and enjoy		Web:	
diverse activities in a safe environment.		www.africancommunitycentre.or	
Activities include; Family Fun Days,		g.uk/projects/i-can-project	
Workshops on bullying, racism,			
stereotyping and careers advice etc.;			
revision sessions with personal tutors,			
activity days, including; Ten Pin Bowling,			
trips to theme parks and visits to the			
Gower; Beach Sports, Summer Camps,			
our annual Swansea's Got Talent and			
much, much more.			
The I Can project also supports a parent			
and toddler group aimed at breaking			
down barriers within the community, arts			
and crafts, art therapy, play time, rhyme			
time and trips out.			
Ethnic Youth Support Team (EYST)			
Bridging Cultures, Strengthening Families	18	Tel: (01792) 466980	
Project - aims to work with young BME	max	Email: <u>Helal@eyst.org.uk</u>	
people up to the age of 18, and help them			
to overcome the cultural, linguistic, and			
generational gap which exists between			
them and their parents.			
We do this by providing mentoring,			

support, counselling, and family mediation to young people and their families who are experiencing cultural conflict. We also provide regular whole-family activities and events to prevent the breakdown of communication between children and parents and to keep families strong

My Space Project - is a Community resource project which aims to establish the EYST youth drop in centre in Swansea as an accessible, flexible and multifunctional community space offering a range of facilities to ethnic minority young people as well as linking them to the wider community including diverse groups in terms of age, gender, race, and faith. The aim is to equip the ethnic minority young people with the skills, opportunities and confidence to be active and integrated members of their community.

Tel: (01792) 466980 Project Coordinator Email:

Shehla

Khan manager@eyst.org.uk

Development Workers Emails:

matthew@eyst.org.uk Shahab@eyst.org.uk

Web: www.eyst.org.uk/my-

space-project

CARERS		
Organisation	Age	How to Access
Babble - is an online community for		www.babble.carers.org
young carers and offers information,		
support and a safe online space for		
young carers.		
Swansea Carer's Centre		
Young Adult Carers Project	16 -25	2 youth clubs a month based at
Supporting young people who are		the EYST office.
unpaid carers/former carers on a 1-2-		Tel: 01792 653344
1/group basis to help improve wellbeing		Email:
and resilience. This process helps the		alex@swanseacarerscentre.org.u
young people have a break from their		<u>k</u>
caring role and opportunities to meet		Web:
other in a similar situation.		www.swanseacarerscentre.org.uk
		Address: 104 Mansel Street
		Swansea SA1 5UE

Parent Carers of young people (14-25) with a disability or illness This group is open to parent carers of a young person (14-25) with a disability or illness and who are moving from child to adult services in Swansea.	14-25	Date & Time: 1st Tuesday of the month - 10am- 2pm Venue: Friends of the Young Disabled, Carmarthen Road, Cwmbwrla, Swansea
duale services in owalised.		Email: angela@swanseacarerscentre.org .uk
Swansea YMCA – Young Carers Club – provides information, peer-to-peer and professional support, activities and space to try new opportunities. They focus on four areas: - Support and advice - Family work - Health & Wellbeing - Training & education	8-18	Every Wednesday 6:30pm – 8:30pm Tel: (01792) 652032 Mob: 07946 348878 Email: egija@ymcaswansea.org.uk Email: geraint@ymcaswansea.org.uk Web: www.ymcaswansea.org.uk

DOMESTIC ABUSE			
Organisation	Age	How to Access	
Domestic Abuse One Stop Shop – is a		35-36, Singleton Street, Swansea.	
place where you can go for information,		SA1 3QN	
advice and support if you are affected by		Tel: (01792) 345750	
domestic abuse (or if you are at risk of			
domestic abuse)			
Domestic Abuse Unit – The Swansea		Tel: (01792) 562759 (office hrs)	
Police Domestic Abuse Unit has		In an emergency, always dial 999	
specially trained police staff who are			
aware of the difficulties that you may be			
facing, and who can offer practical			
advice about how to stop the abuse,			
either for yourself or another.			
Info Nation – provide support to young	11-25	Tel: (01792) 484010	
people affected by domestic or dating		Mob: 07930328607	
abuse.		Email:	
		info-nation@swansea.gov.uk	
		Address: 47 The Kingsway,	
		Swansea. SA15HG	

Live Fear Free Helpline - is a bilingual information signposting service, to help and guide people with experience of domestic abuse or sexual violence, who are in need of information or access to support services. The helpline is free, 24 hours a day, 7 days a week.		Tel: 0808 80 10 800
NSPCC – offer information on a wide variety issues, such as; neglect, domestic		Web: <u>www.nspcc.org.uk</u> Helpline: 0808 800 5000
abuse, FGM, sexual exploitation.		
Speak Out, Stay Safe programme	5-11	Web:
(formerly Childline Schools Service) -		www.nspcc.org.uk/services-and-
uses specially trained volunteers to talk		resources/working-with-
to primary school children about abuse –		schools/speak-out-stay-safe-
free of charge.		service/
		Request a visit to your school:
		www.nspcc.org.uk/services-and-
		resources/working-with-
		schools/contact-childline-schools-
		<u>service</u>
Swansea Women's Aid		
Changing Attitudes Together – CHAT –	11-18	Agency referral
project offers support to young people		Tel: 01792 644683 (24hrs)
aged 11-18 who have been affected by		Address: 28 Bond Street,
domestic abuse and who have used or		Swansea, SA1 3TU
are using violence/abusive or controlling		Email: scoe@swanseawa.org.uk
behaviours in their relationships with		
family members, carers or towards their		
girl/boyfriends.	12.10	0
Thrive- supports young people who have	13-18	Agency referral
experienced domestic abuse and are		
having difficulties in relation to their		
mental health. Support is provided in		
groups of up to 6 people, one session		
per week for 12 weeks. A resource pack		
is also available to organisations to use		
is also available to organisations to use.	16.	
Supported Housing – emergency safe,	16+	
	16+	Email: swa@swanseawa.org.uk

EDUCATION, EMPLOYMENT AND TRAINING			
Organisation	Age	How to Access	
CCofS – Communities First - is the Welsh Government's (WG) community focussed tackling poverty programme. The programme provides funding to Communities First Clusters to narrow the economic, education/skills and health gaps between most deprived and more affluent areas.	Pre- school +	N.B. Recipients need to live within Communities First Cluster areas.	
Readiness for Work Team – has Employment, Learning Support, Financial and Benefit Support Officers. Community Engagement Team – has Engagement Support Officers. Communities for Work (C4W) – is a WG programme to deliver an employment support service focusing on reducing the number of 16-24 year olds who are Not In Education, Employment or Training (NEET). Lift Programme – support the WG's Tackling Poverty agenda and aims to provide training and employment opportunities for people living in households where no-one is in work.	16-24	Tel: (01792) 457025 (Readiness for Work) Email: joanne.thomas2@swansea.gov.uk Tel: (01792) 464751 Email: shaz.abedean@swansea.gov.uk Tel: (01792) 578632 (C4W) Email: andrew.chapman@swansea.gov.uk Tel: 01792 578632 (Lift) Email: juliet.rees@swansea.gov.uk N.B. The programme is not aimed at those who are temporarily out of work, but focuses on those who have spent more than six months out of work or training and who face the	
		greatest barriers to becoming employable, such as: - young single parent households - households in which the adults have few or no formal	

		qualifications - people with weak employment records individuals with disabilities.
Cyfle Cymru (WCADA) - is a service	16-24	Tel: (01792) 646 421
which helps people with substance		Email: ask@cyflecymru.com
misuse issues and/or mental health		Web: ask@cyflecymru.com
conditions into work, education or		Address: Cyfle Cymru, WCADA,40 St
training.		James Crescent, Uplands, Swansea
We can support you towards and into work if:		SA1 6DR
- you are aged 16 to 24 and not in		
employment, education or training		
- you live in the Western Bay area		
- you are in recovery from substance		
misuse and/or mental health issues		
Discovery - Supported Volunteering	16+	Email: discovery@swansea.ac.uk
Scheme provides volunteering		
placements for people with additional		
needs, including mental health issues,		
in order to make the benefits of		
volunteering accessible to everyone.		
Every volunteer gets a role developed		
for their interests, and whatever		
support is necessary for them to succeed within it.		
succeed within it.		
Down to Earth Project - provide		Course Enquiries: Tel: (01792)
vocational, practical and accredited		391303
skills training provided through		Email:
courses and volunteer placements.		jon@downtoearthproject.org.uk
Opportunities focus on construction,		Volunteer Enquiries: Tel: (01792)
gardening and land management.		391303
		Email:
		barney@downtoearthproject.org.uk
Info Nation – free access to	11-25	Tel: (01792) 484010
computers and the internet. Advice		Mob: 07930328607
and support on education,		Email: Info-nation@swansea.gov.uk
employment and training		Address: 47 The Kingsway, Swansea
opportunities.		SA1 5HG

Rewise Foundation CIC - aims is to Tel: 05603 684297 increase social mobility for young **Email:** people and adults, break down the info@rewisefoundationcic.org.uk barriers associated with entrenched Address: 91a Newton Road, poverty and to influence better life Mumbles, choices to benefit both individuals SA3 4BN and their surrounding communities. They use a range of activities to **N.B.** The focus is on working with engage participants and to teach life adults and young people who are affected by poverty, social exclusion and employment skills. Courses combine informal lecturing, or lack of employment skills and debates, question and answer Young people, who are NEET (not in education, employment or training), sessions, song recording, games based or at risk of becoming NEET. learning and more. Participants work towards the attainment of nationally recognized qualifications in subjects such as: Literacy and numeracy skills • Entrepreneurships and business Coding Digital Marketing **SNAP Cymru** – staff and volunteers Helpline: 0845 1203730 work with families and professionals, Email: Swansea@snapcymru.org supporting children and young people to participate in planning and decision making which affects them, advocating where appropriate, and raising awareness of issues related to Special Educational Needs, Disability and other barriers to inclusion. To get involved for the first time, you Swansea Community Farm - The Child and Youth Project runs a need to attend a Gateway Activity number of different activities for either the Organic Living Day or children of all ages including Youth Family Workday Committee, Organic Gardening, Contact Alyson to discuss: Animal Husbandry Training, Heathland Tel: 01792 578384 Email: Conservation, Play schemes, parties alyson@swanseacommunityfarm.or and two residentials a year. g.uk

Youth Volunteering – SCVS – advice	11-25	Self, agency or representative.
and guidance on volunteering		Address: SCVS, 7, Walter Road,
opportunities available across the		Swansea. SA1 5NF
County.		Tel: (01792) 544000
		Web:
		www.scvs.org.uk/volunteering-for-
Directory of Volunteering		<u>under-25s</u>
Opportunities:		
www.volunteering-wales.net		

HOUSING		
Organisation	Age	How to Access
Action for Children - Swansea Young	14-25	
Families Scheme – provides support		
to young parents		
Bays Project - The Barnardo's Youth	16-20	32 -36 High Street, Swansea.
Homeless Service provides both		SA1 1LG
statutory and voluntary advice to		Tel: (01792) 455105
young people aged 16 to 20 living in		Freefone: 0800 521 448
Swansea who are homeless or		Email:
threatened with homelessness.		Bayspartnership@barnardos.org.uk
Shelter Cymru - provides housing		Tel: (01792) 469400
support, information and advice		
Swansea Women's Aid - Supported	16+	Tel: 01792 644683 (24hrs)
Housing – emergency safe, temporary		Email: swa@swanseawa.org.uk
accommodation for women (and their		
children), who are experiencing		
domestic abuse.		
Swansea Young Single Homeless	16-25	Tel: (01792) 537530
Project – SYSHP – works with young		Email: administration@syshp.org.uk
people who need to find and maintain		Web: www.syshp.org.uk
tenancies in Swansea. They help: find		
and keep a home; develop		
confidence, skills and opportunities;		
prevent homelessness and improve		
their physical and emotional well-		
being. Services range from specialist		
accommodation, specialist temporary		
accommodation, tenancy support,		
advocacy and engagement activities.		

Tenancy Support Scheme - The TSU	16+	Tel: (01792) 01792 774320 or
provide housing related support and		774360
advice to people in order to prevent		Email: tsu@swansea.gov.uk
homelessness and maintain		Address: TSU, 17 High Street,
independence.		Swansea, SA1 1LF.
The service is free and available to		Online Referral Form:
anyone over the age of 16 who lives		http://www.swansea.gov.uk/article
within the City & County of Swansea		/9304/The-Tenancy-Support-Unit-
including home owners, housing		<u>TSU</u>
association tenants, council tenants		
and those who rent from the private		
sector.		

LEARNING & PHYSICAL DISABILITIES		
Organisation	Age	How to Access
BikeAbility Wales – provides a cycling		Dunvant Rugby Club, Broadacre,
opportunity for everyone to enjoy. It		Killay, Swansea. SA2 7RU
was set up to enable people of all		Tel: 07584044284 or 07968109145
abilities to enjoy the pleasures of		Web: www.bikeabilitywales.org.uk
health benefits of cycling. BikeAbility		
holds cycle sessions each week, with		
bikes to suit all ages and abilities.		
C&YP's Disability & Family	Up	Tel: (01792) 544019
Development Service - The Children	to 25	Email: sandra_spratt@scvs.org.uk
and Young People Disability and Family	yrs	Web: www.scvs.org.uk/cyp-
Development Officer ensures that the		<u>disability-family-dev-service</u>
needs of disabled children and young		
people and their families are met via		
the identification of gaps and		
representation at a strategic level.		
The main priorities for the post are:		
consultation & participation,		
information, development, 1to1		
childcare referral scheme and the		
Swansea Parent Carer Forum.		
Disability Sport Wales – are committed		Tel: 0845 8460021
to providing a range of activities locally		Web:
in an environment that is appropriate.		www.disabilitysportwales.com/lubs
Whether you wish to participate or		/category-swansea/
compete in non-disabled or disability		

specific clubs/sessions Disability Sport		
Wales will help you find an		
opportunity.		
Diversity – leisure opportunities for		Amanda Lervy
children with ASD/ADHD (Monday		Email:
evenings)		amanda.lervy@swansea.gov.uk
Friends of the Young Disabled -		Tel 01792 686637
FOYD is a Swansea based charity, which		Email:
provides a centre for the young		Address: Gordon Moore Centre
disabled and other members of the		300 Carmarthen Road
community to meet and use its		Cwmbwrla
facilities to promote learning		Swansea
opportunities, engage in social		SA5 8NJ
activities and have fun.		
Interplay – Enabled Project – provides	12-	Tel: 01792 475938
youth clubs and events for 12-25 year	25	Email: pip@interplay.org.uk
olds with disabilities and mental health		
needs in Swansea. The project enables		Web:
c&yp to build friendships and social		www.enabledproject.wordpress.co
skills and to keep the skills that they		<u>m</u>
learn. The clubs focus on social		Address: 116 Walter Road Swansea
behaviour, independence skills, health		SA1 5RE
lifestyles and emotional intelligence.		
We do this through discussion groups,		N.B. Youth Clubs run monthly in
gardening and growing own produce,		Gorseinon, Llansamlet, Blaenymaes
visits to places of interest, shopping,		and Swansea town centre.
sports, art & craft and other activities		
that enable the young people to		
explore their own interests and		
understand their strengths.		
We tackle the issues that affect		
children and young people in a fun		
environment – such as Internet Safety,		
Cooking and independence skills,		
understanding budgeting, Travel		
Training, Media and Film making skills,		
Sexual Health and Relationships,		
support to find a job, join a club or start		
a hobby.		
,		
	<u> </u>	

Local Aid - raises awareness of the		Tel: 01792 655771
needs and aspirations of young people		Mob: 07846204358
with special needs. The organisation		Email: amanda@localaid.co.uk
provides specialist equipment; arranges		Web:
travel support, specialist services and		www.localaid.co.uk/buddies.html
activities for young people with severe		
learning disabilities and challenging		
behaviour in our local communities.		
The organisation supports young		
people with learning difficulties and		
physical disabilities, and promotes the		
rights of individuals to be supported to		
reach their potential. We actively		
support children and families in need.		
Buddies Project - provides a Saturday		
club, outreach service, sibling group		
and youth volunteering opportunities.		
MIXTUP – is a youth club for young	11-	EYST, 11 St Helen's Road, Swansea.
people with mixed abilities. Sessions	25	Tel: (01792) 466980
are held on the second Saturday of		Email: director@eyst.org.uk
every month from 12-3pm.		Web: http://eyst.org.uk/mixtup/
National Autistic Society – Swansea		Claire Morris-Price, Branch Officer
Support Group		Tel: 07825 280274 (9am-5pm;
We would like to welcome all persons		outside hours by text only)
involved in the world of autism,		Email:
whether you have autism and/or know		NAS.SwanseaBranch@nas.org.uk
somebody with autism and are looking		Twitter: @NASSwansea
for advice. We will hopefully be able to		Facebook:
help you or at least point you in the		www.facebook.com/groups/NASSS
right direction. Some of our branch		<u>wansea</u>
members have children on the		
spectrum and are of different ages.		
Therefore, we would be happy to share		
our experiences so please feel free to		
ask us anything. The group caters to		
families/carers who have children with		
autism spectrum disorder (ASD), adults		
with ASD are welcome but there are no		
specific adult ASD sub groups:		
Activities; Training Days; Regular social		

group parent/carer and children; Play		
sessions for children; and Organised		
outside activities.		
Play and Leisure Opportunity Library -		Tel: 07546267486
are a registered charity providing		Email: admin@plol.org.uk
specialist toys and leisure equipment		Web: www.plol.org.uk
for children and adults with a disability		Twitter: @swanseaplol
in a lending library service. For a small		
fee members can have access to a		
range of over 500 items including an		
extensive stock of multi sensory and		
specialist equipment. Library stock can		
be borrowed for a month at a time but		
longer by arrangement. They offer a		
limited collection and delivery service		
to members living in the Swansea area.		
They also offer therapeutic play		
sessions		
SNAP Cymru – staff and volunteers		Helpline: 0845 1203730
work with families and professionals,		Helpline from mobile: 0345 120
supporting children and young people		3730
to participate in planning and decision		Email: Swansea@snapcymru.org
making which affects them, advocating		
where appropriate, and raising		
awareness of issues related to Special		
Educational Needs, Disability and other		
barriers to inclusion.		
Spectrum – is a group for children &		Tel: (01792) 363438
young people with ASD and their		Web: <u>www.spectrum-</u>
families. They aim to provide a variety		swansea.webs.com
of social activities for their members to		
get involved in. They meet for surfing		
every Wednesday at Caswell Bay in the		
summer and the LC2 in the winter.		
Surfability – the ASD group (including	8-19	Cost: £5 per week payable in
siblings) runs on a Monday evening at		advance for the month.
5:30pm. Surfability provides all the		Email: karenza@mac.com
necessary equipment and clothing.		Mob: 07800900758
		Web: www.surfabilityukcic.org

Whizz Kids – supports disabled children	Tel: 020 7233 6600
by providing equipment, support and	Email: info@whizz-kidz.org.uk
life skills to help reach their full	Web: www.whizz-kidz.org.uk
potential.	

LESBIAN, GAY, BISEXUAL & TRANSGENDER			
Organisation		How to Access	
LGBT Cymru Helpline – free,		Tel: 0800 840 2069	
confidential service offering support,		(between 7pm – 9pm Mondays and	
information and counselling to the		Wednesdays)	
lesbian, gay, bisexual and transgender		Web:	
community.		www.lgbtcymruhelpline.org.uk	
		N.B. There is a charge for face-to-	
		face counselling.	
The Unity LGBT Centre and Unity	Any	Tel: (01792) 346299	
Identity Centre provide vital direct	age	Email: info@unitygroup.wales	
services to LGBT people throughout the		Web: www.unitygroup.wales	
country, working in partnership with			
the national organisation, Unity Group			
Wales. Regional services will include:			
information, advice and advocacy			
services; day centres, lunch clubs.			
YMCA Swansea	11-25		
LGBT Youth Club Good Vibes –		Club - Every Thursday 6pm – 8pm	
provides a safe environment for young		Email: carlie@ymcaswansea.org.uk	
people seeking guidance and advice.			
They offer:		Tel: (01792) 652032	
 Youth workshops 		Web: www.ymcaswansea.org.uk	
 LGBT+ awareness 			
 Opportunity to make friends 			
 1 to 1 help & support 			

MENTAL HEALTH		
General Advice		
Organisation	Age	How to Access
ABMU – Self Help Guides & Resources	-	www.selfhelpguides.ntw.nhs.uk/a
– is an electronic library offering a		<u>bmu</u>
series of online self-help guides. It is		
designed to offer information and		
advice on a wide range of subjects,		

memories of those they loved.		OUZIZAA
		OoZtZ4A
well as learning how to hold onto the		www.youtube.com/watch?v=Ks2D
they never got the chance to say, as		Link to Animation:
children to express the sentiments that		creaturefor-bereaved-children/
resource helps adults to encourage		dren-and-young-people/the-small-
terms with the loss of a loved one. The		www.bhf.org.uk/publications/chil
children aged 3-8 who are coming to		Ready to use Resource:
complements their animation for		6566
Creature – is a pack which	3-0	General Enquiries: 0300 330 3322 Publication Orders: 0870 6000
Organisation British Heart Foundation – The Small	Age 3-8	How to Access
	avemen	
or behaviour		
about their child's emotional problems		Web: <u>www.youngminds.org.uk</u>
parents/carers that have a concern		Tel: 0808 802 5544 (9:30am-4pm)
Young Minds – helpline for		Parent's Helpline:
anyone who works with young people.		
and is relevant for parents, carers and		
young people/helping children to cope		
provides information on depression in		
Health & Growing Up Factsheet –		
Royal College of Psychiatry – Mental		Web: www.rcpsych.ac.uk
& cyberbullying, FGM		
self harm, sexual exploitation, bullying		
variety issues, such as; abuse, neglect,		Helpline: 0808 800 5000
NSPCC – offer information on a wide		Web: www.nspcc.org.uk
health for all adults.		
on children and young people's mental		
MindEd – is a free educational resource	_	www.minded.org.uk
directory.		
online/most up-to-date version of this		
Mental Health Directory - for an	-	www.scvs.org.uk/mhds
messaging or online chat.		
young people via a helpline, text		Web: www.meiccymru.org
advice and advocacy to children and		Text: 84001
MEIC Cymru – provides information,		Helpline: 0808 80 23456
bereavement and alcohol dependency.		
including social anxiety, dealing with		

	1	<u> </u>
help children understand death and		<u>bereavement/</u>
grief, available free to schools and		
community groups.		
Cruse – provide information on:		Web: www.cruse.org.uk/children
 what you can do to help a child or 		
young person who is grieving		
 how to understand the concept 		
of loss in children and young		
people of different ages		
 how to recognise potential 		
complicated grief		
The website Hope Again is a website		If you are a young person and
designed for young people by young		someone you know has died you
people. It includes information and		can send a private message to a
message boards where young people		trained volunteer
can share their experiences.		at hopeagain@cruse.org.uk who
They offer a number of leaflets and		will reply to you by email.
publications to help children and		If you want to talk to someone
young people. There are many fiction		direct: Helpline: 0808 808 1677.
and non-fiction books aimed at helping		•
children: check out		
their recommended books for children		
and young people.		
Help is at Hand Cymru – a resource for	_	Web:
people bereaved through suicide or		http://supportaftersuicide.org.uk/
other unexplained death, and for those		wp-
helping them.		content/uploads/2016/10/Wales-
		HIAH.pdf
В	ullying	
Organisation	Age	How to Access
Bullies-Out – is a dedicated anti-		Web: www.bulliesout.com
bullying charity. Its work is delivered		Email:
through schools, colleges, youth and		mentorsonline@bulliesout.com
community settings. They also provide		
education, training and support to		
thousands of young people. If you are		
being bullied or concerned about		
someone who is, you can receive help		
and support form one of our trained		
Mentors.		

NSPCC – offer information on bullying		Web: www.nspcc.org.uk
& cyber-bullying.		Helpline: 0808 800 5000
Cou	unselling	
Organisation	Age	How to Access
Cruse Bereavement Care Morgannwg -	4 - 18	Tel: 01792 462845
offers support to children and young		Email:
people following bereavement. This is		morgannwgbranch@cruse.org.uk
offered through targeted information		Web: www.cruse.org.uk or our
and advice, a dedicated website and		young person's site
helpline, one to one and group		www.hopeagain.org.uk
support.		Address: 142 Walter Road,
		Swansea, SA1 5RW
		Referrals taken over the
		telephone.
The Exchange Counselling Service –		Online Chat and Telephone
offers face-to-face emotional and		Helpline available 8:30am -
psychological support through		6:30pm Mon to Fri:
counselling, play-therapy and group		www.exchange-
work. They also provide on-line and		counselling.wales/livechat.html
telephone support. The Exchange		Tel: (01792) 346323
works collaboratively with schools and		Address: The Exchange, 64 Mansel
services which exist to support the		Street, Swansea. SA1 5TN
wellbeing of children and young		Web: www.exchange-
people.		<u>counselling.wales</u>
		N.B. Referrals are predominately
		made via a child's school.
Info Nation – utilise the Exchange	11-25	Tel: (01792) 484010
Counselling service.		Mob: 07930328607
		Email: <u>Info-</u>
		nation@swansea.gov.uk
		Address: 47 The Kingsway. SA1
		5HG
Kids Cancer Charity – offers free play	3-19	Tel: (01792) 480500
therapy, counselling and bereavement		Email:
groups for children who have cancer		Judith.may@kidscancercharity.org
themselves, have a sibling or close		Web:
relative with cancer or have been		www.kidscancercharity.co.uk
bereaved by cancer.		

	1	
LGBT Cymru Helpline - LGBT Cymru		Tel: (0800) 840 2069
offers counselling and advice one to		(Mondays and Wednesdays 7pm-
one or via email, telephone and instant		9pm)
messenger to lesbian, gay, bisexual or		Local Office: (01792) 828057
transgender individuals and their		Email:
families and friends.		line@lgbtcymruhelpline.org.uk
		Web:
		www.lgbtcymruhelpline.org.uk
New Pathways – offer counselling to	3-18	Tel: (01685) 379310
children and young people for support		Email:
with sexual abuse and assault in		enquiries@newpathways.org.uk
addition to any other issue.		Web: www.newpathways.org.uk
·		
Eating	g Disorde	ers
Organisation	Age	How to Access
B-Eat – is a charity supporting anyone	Under	Tel: 03456 347650
affected by eating disorders or	25	Email: fyp@b-eat.co.uk
difficulties with food, weight and	years	Web: www.b-eat.co.uk
shape. There is dedicated support for		
under 25 year olds who can also text or		
chat online to a member of the youth		
team.		
Не	elplines	
Organisation	Age	How to Access
Childline – provides emotional support		Tel: 0800 1111
and advice to children regarding a wide		
variety of issues		
Live Fear Free Helpline - is a bilingual		Tel: 0808 80 10 800
information signposting service, to help		
and guide people with experience of		
domestic abuse or sexual violence, who		
are in need of information or access to		
support services. The helpline is free,		
24 hours a day, 7 days a week.		
NSPCC – worried about a child – call a	1	- L 2222 222
1131 CC Worried about a crima can a		Tel: 0808 800 5000
trained counsellor for 24/7 help, advice and support.		Tel: 0808 800 5000 Email: help@nspcc.org.uk

Specialis	st Servic	es
Organisation	Age	How to Access
Advocacy Support Cymru (ASC) –	Under	Tel: 029 20 54 0444
provide Independent Mental Health	18	Email: info@ascymru.org.uk
Advocacy - If you are involved with		Web: www.ascymru.org.uk
CAMHS you can get an ASC advocate to		
help you speak up about the things that		N.B. the service is FREE and
are important to you.		CONFIDENTIAL
Child & Adolescent Mental Health		Tel: 01792 582139
Service (CAMHS) – are specialist NHS		Address: Trehafod Child and
children and young people's mental		Family Clinic, Cockett, Swansea,
health services. If a child needs more		SA2 0GB.
help than friends, family, school and GPs		
can give then a referral to CAMHS may		
be made. CAMHS provides assessment,		Resource of information:
treatment and support for young people		www.youngminds.org.uk
who have emotional, behavioural or		
mental health difficulties. Normally		
young people will be referred to CAMHS		
by their GP, but other health and social		
care professionals can also make a		
referral.		
CREST – Young People's Group –	18-25	N.B. Referrals only rcvd from
part of services provided by the City and		CMHT.
County of Swansea Social Services		
Department. A wide range of activities		Tel: (01792) 652101
and facilities are offered for people with		Web: www.swansea.gov.uk/crest
mental health problems.		Weekly Meetings
Local Primary Mental Health Support	Min –	Tel: 07967612246
Service - Living Life Well Programme	13/14	Email:
Stress Control and ACTivate Your Life –		living.lifewell@wales.nhs.uk
are two taught wellbeing courses open		Web:
to anyone interested in getting		www.abm.wales.nhs.uk/livinglife
information and advice for managing		<u>well</u>
emotional difficulties. The courses are		
run on a rolling programme throughout		N.B. Most under 18s are
ABMU health board. They are based on		accompanied by an adult, as long
psychological therapies; Stress Control –		as they can sit through the
Cognitive Behavioural Therapy (CBT) and		session and take on board the
ACTivate Your Life – Acceptance and		information then they would be

Commitment Therapy (ACT).		welcome. N.B. Individuals are given materials to compliment the course content.	
The Families Together Project -		Tel: 02920 789732	
Play therapists - offers children	3-11	Email: familiestogether@family-	
specialist play therapy sessions to assist		action.org.uk	
them explore and express emotional			
issues.			
Suicide Prevention			
Organication	Λαο	How to Accord	

Suicide Prevention		
Organisation	Age	How to Access
Papyrus – suicide prevention		Tel: 0800 068 4141
line/campaign for young people		Text: 07786209697
		Web: www.papyrus-uk.org

PREGNANCY/POSTNATAL		
Organisation	Age	How to Access
Action for Children – Big Steps Little	14-25	Tel: (01792) 294006
Steps - If you are pregnant or have		Email:
children, Little Steps Big Steps can		<u>littlestepsbigsteps@actionforchil</u>
signpost you to a range of services in		dren.org.uk
Swansea and offer you support, life		
coaching, advice and information		
throughout your parenting journey.		
PRAMS (Perinatal Response and		Referrals are made through a
Management Service) – is a specialist		person's midwife, health visitor
NHS team. They work with women with		or GP. If they are already are
significant stress and other mental health		known to a psychiatrist, they can
problems around pregnancy and up to a		make the referral too.
year after birth. They provide assessment		
and treatment of anxiety, depression and		
distress following traumatic births as well		
as supporting women with more serious		
mental illnesses such as Manic		
Depression. They can give advice on and		
prescribe medication, provide talking		
therapies, meet partners, run support		
groups, and will work midwifes, health		
visitors and GPs to come up with a plan		
that the woman feels comfortable with.		

REPRESENTATION, ENGAGEMENT & CAMPAIGNS		
Organisation	Age	How to Access
Time to Change Wales – is a national		Web:
campaign to end the stigma and		www.timetochangewales.org.uk
discrimination faced by people with		
mental health problems. The Young		
Person's Pilot Programme aims to increase		
young people's awareness and		
understanding of mental health problems,		
reduce the stigma, discrimination and		
social isolation experienced by those with		
mental health problems and improve		
wellbeing.		

SEXUAL HEALTH		
Organisation	Age	How to Access
Info Nation	11-25	Tel: (01792) 484010
C Card Scheme – provides free condoms		Mob: 07930328607
and is available Tuesday - Saturday from		Email: <u>Info-</u>
1- 5pm.		nation@swansea.gov.uk
Integrated Sexual Health Drop In - every		Address: 47 The Kingsway,
Friday afternoon staffed by NHS workers.		Swansea SA1 5HG
Offering a range of services.		
Live Fear Free Helpline - is a bilingual	-	Tel: 0808 80 10 800
information signposting service, to help		The helpline is free, 24 hours a
and guide people with experience of		day, 7 days a week.
domestic abuse or sexual violence, who		
are in need of information or access to		
support services.		
New Pathways		Tel: (01685) 379310
provide a SARC (Sexual Abuse Referral		Email:
Centre) and an ISVA (Independent Sexual		enquiries@newpathways.org.uk
Violence Advocate) service		Web: www.newpathways.org.uk
Parents of Abused Children – peer		
support group every Friday (12:30pm –		
2:30pm) in their head office in Merthyr.		
NSPCC – provide information and support	-	Tel: 0808 800 5000
on harmful sexual behaviour. If you are		Email: help@nspcc.org.uk
worried about a child trained helpline		

counsellors are able to offer advice and	Web:
support 24/7.	https://www.nspcc.org.uk/prev
	enting-abuse/child-abuse-and-
	neglect/harmful-sexual-
	behaviour/

SOCIAL/LEISURE/CLUBS		
Organisation	Age	How to Access
BikeAbility Wales – provides a cycling opportunity for everyone to enjoy. It was set up to enable people of all abilities to enjoy the pleasures of health benefits of cycling. BikeAbility holds cycle sessions each week, with bikes to suit all ages and abilities.	-	Dunvant Rugby Club, Broadacre, Killay, Swansea. SA2 7RU Tel: 07584044284 or 07968109145 Web: www.bikeabilitywales.org.uk
Circus Eruption – promotes the social inclusion and integration of young people aged 3-19 years through the medium of circus skills. Youth Group -	3-19	Tel: (01792) 795778 Facebook: www.facebook.com/groups/500 4889545/ Every Tuesday 6:45pm-8:45pm in Parc Tawe
CCof S Young People's Service - Evolve offers a range of services for young people, and their families: Support from a lead worker, in times of difficulty / Specialist support in areas such as sexual health, domestic abuse, risk taking behaviour and safety online / Opportunities for young people that require additional support to get in, and stay in, employment, education or training Youth Clubs take place in: Blaenymaes, Central, Clydach, Gendros, Gorseinon, Landore, Morriston, Pontarddulais, Rhossilli, St Thomas, Stadwen and Townhill.		Tel: 01792 633954 Email: youth.service@swansea.gov.uk
CCofS Children's Play Team – provide free play sessions all year round to improve physical and mental health. For	5-14	Tel: 01792 635480 Email: play@swansea.gov.uk Web:

more information about their Play on		http://www.swansea.gov.uk/art
Wheels and Open Access sessions see		icle/7602/The-Childrens-Play-
their website.		<u>Team</u>
YMCA Swansea	11-25	Drop-In - Monday to Friday –
YHUB – provides a youth drop in and		10am to 3pm
weekly club.		Club - Every Tuesday – 6pm –
		8pm
LGBT Youth Club Good Vibes – provides a		Club - Every Thursday 6pm –
safe environment for young people		8pm
seeking guidance and advice. They offer:		Email:
- Youth workshops		carlie@ymcaswansea.org.uk
- LGBT+ awareness		
 Opportunity to make friends 		Tel: (01792) 652032
- 1 to 1 help & support		Web: www.ymcaswansea.org.uk

SUBSTANCE MISUSE		
Organisation	Age	How to Access
Drugaid Cymru – Choices – provides	11 – 25	Tel: 01792 472002
drug and alcohol information & advice		Email:
to any young people under 25 years.		rob.barker@drugaidcymru.com
Young people can seek support from		Web:
Choices regarding: their own substance		http://www.choices.cymru/
use; someone else's drug and alcohol		Address: Info-Nation, 47 The
use; or if they would like more		Kingsway, Swansea, SA1 5HG
information about specific substances.		
Choices provide a harm reduction		Referrals can be taken over the
approach to all young people who wish		phone or email a referral form to
to engage with the service. Choices offer		a member of the Choices team.
a wide range of provisions including:		
 A comprehensive assessment of 		
their substance use; competence		
and any child protection concerns		
- One-to-One appointments		
 Advice and information on safer 		
sex; Blood Borne Viruses and		
medical interventions (such as		
substitute prescribing)		
 Diversionary activities 		
- Outreach services		
 A comprehensive substance 		

misuse education and prevention programme that is currently delivered in all secondary schools in and around Swansea		
DAN 24/7 – provide information via a	-	Web:
leaflet for families where a		www.dan247.org.uk/Literature.
parents/carers substance misuse/use is		<u>asp</u>
impacting on family functioning and		
where the health and development of		
children and young people is affected.		

Support for SCHOOLS		
Organisation	Age	How to Access
Childline Schools Service – NSPCC –		Contact: Natalie Evans
provides a free service talking to		Email: Natalie.evans@nspcc.co.uk
primary school children about abuse in		Web:
all its forms. The delivery model is in		www.nspcc.org.uk/childlineschool
two stages. Firstly, we deliver a 30		<u>sservice</u>
minute assembly to Y5 and 6 pupils to		
inform children of the different types of		
abuse and where they can go to seek		
help. The second stage, which happens		
approximately 1-2 weeks later, is an		
interactive classroom-based workshop		
lasting up to 1 hour, to reinforce the		
assembly messages and encourage		
discussion and questions.		
Cruse Bereavement – Hope Again -		Tel: 01792 462845
Trains and equips the school by getting		Web: www.hopeagain.org.uk
it 'bereavement ready'. They have		Web: www.cruse.org.uk
specialist schools packs and training for		
staff.		
Hafan Cymru – Spectrum Project - is		Tel: 01267 266924
funded to raise awareness of Domestic		Email:
Abuse and associated issues in all		Carys.Sexton@hafancymru.co.uk
secondary and primary schools in Wales.		
All Spectrum sessions:		Ready to use resources:
Promote the importance		There are free on-line resources

of healthy relationships and raise the awareness of children, young people and adults about the issues of Violence against Women, Domestic Abuse and Sexual Violence (VAW, DA or SV).

- Are delivered by qualified and experienced teachers. Sessions can be delivered in Welsh or English and all resources are bilingual.
- Are cross curricular and are designed to promote peer discussion, using a range of techniques.
- Use materials that are thought provoking, but are not designed to be so emotive as to cause distress, including the concept of "The Safety Zone".
- Are designed to promote discussion not disclosure.
- Conclude with information for young people on where they can access help and support both inside and outside the school.

The Project also delivers training for all school staff and for parents on:

- Raising awareness of domestic abuse
- Understanding the effects of domestic abuse on a child
- A whole school approach to tackling VAW, DA or SV.

Mindfulness In Schools Project (MiSP) - is a charity whose aim is to inform, create, train and support the teaching of secular mindfulness to young people and those who care for them.

paws .b is a twelve session mindfulness

available for teachers to use in class that can be downloaded from the Spectrum website or via HWB. They fit into two main categories:

- •Follow on resources for children of all ages to undertake once Spectrum sessions have been completed in school.
- •Stand-alone activities based on themes discussed in sessions (i.e. VAW, DA or SV.) These include, for example, 5 minute lesson plans, games, short activities, ideas for assemblies or "Thought for the Day" suggestions.

Paws.b

Contact: Gareth Clode Mob: 07960 329 766

Email: gareth@learning2b.co.uk

Web:

www.mindfulnessinschools.org

course for primary schools, based on six themes, and ideally taught to 7 – 11 year olds. It is adapted from the .b mindfulness curriculum for secondary schools, as well as influenced by adult mindfulness courses.





NSPCC – Speak Out, Stay Safe

Programme – is a UK wide NPSCC programme offering biannual visits to all primary school. The objectives of the rights based schools service are that children:

- Understand abuse in all its forms
- Learn how to protect themselves from all forms of abuse.
- Recognise both how to get help and the sources of help available to them including trusted adults and Childline.

Foundation Phase Assembly suitable for Years 1 & 2 @ 20 Mins Key Stage 2 Assembly suitable for Years 3-6 @ 30 Mins Year 5 & 6 Workshops @ 45-60 Mins per class. Contact: Natalie Evans, Area
Coordinator, Schools Service South
Wales.

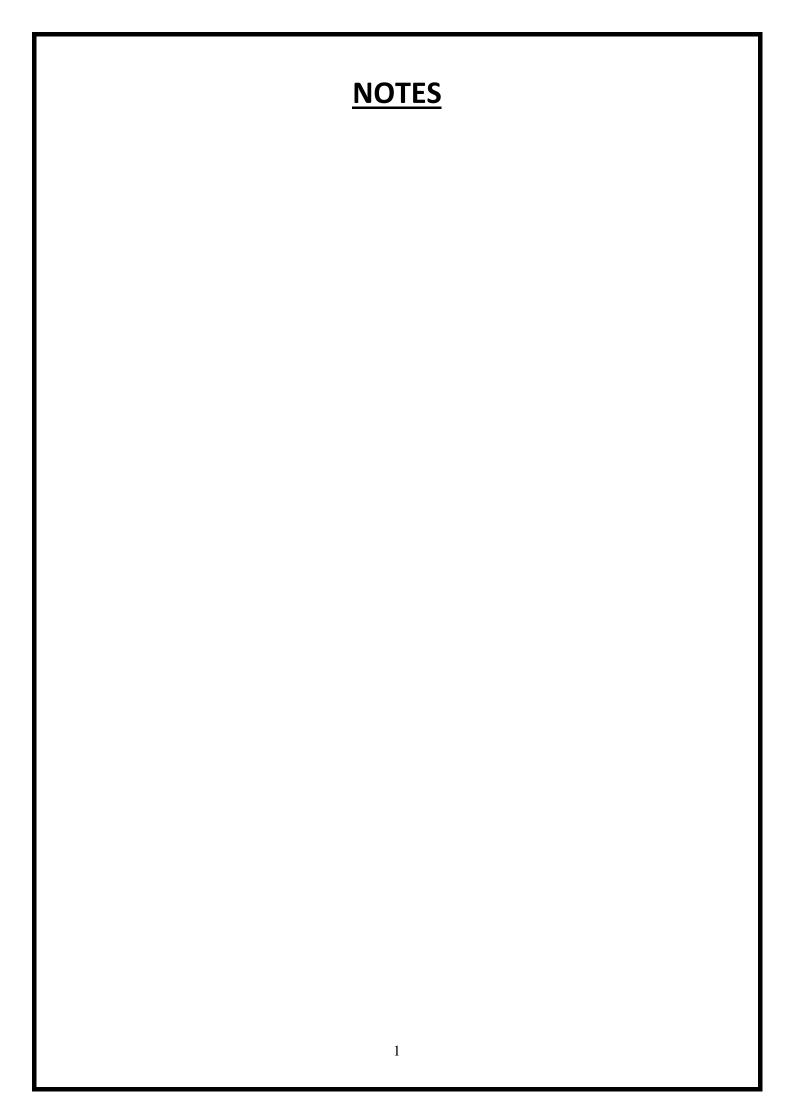
Tel: 07500 122 509

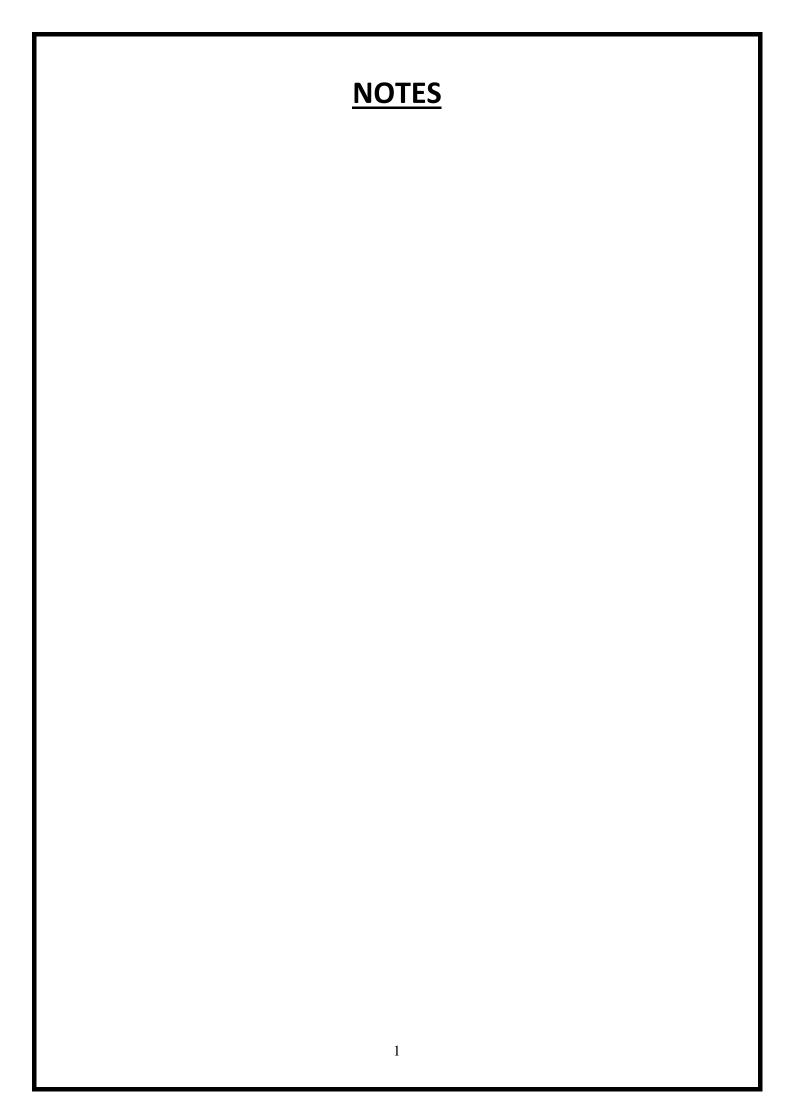
Email: <u>natalie.evans@nspcc.org.uk</u>

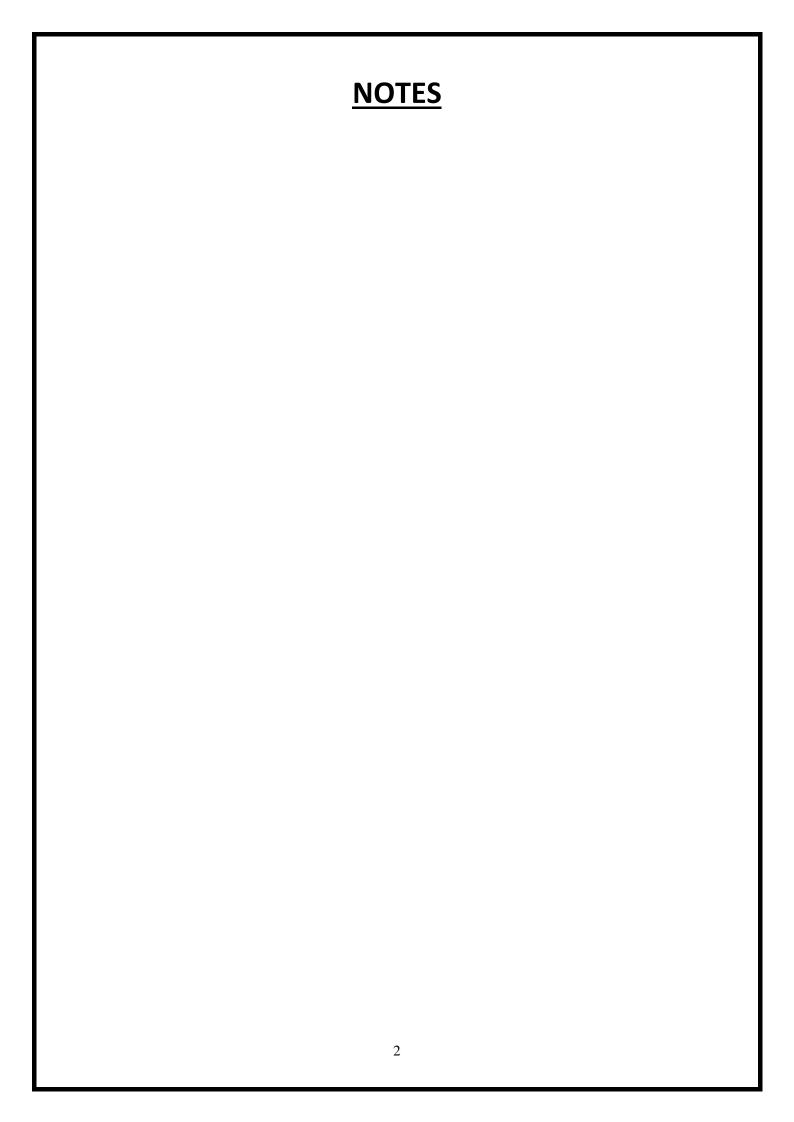
Resource Link:

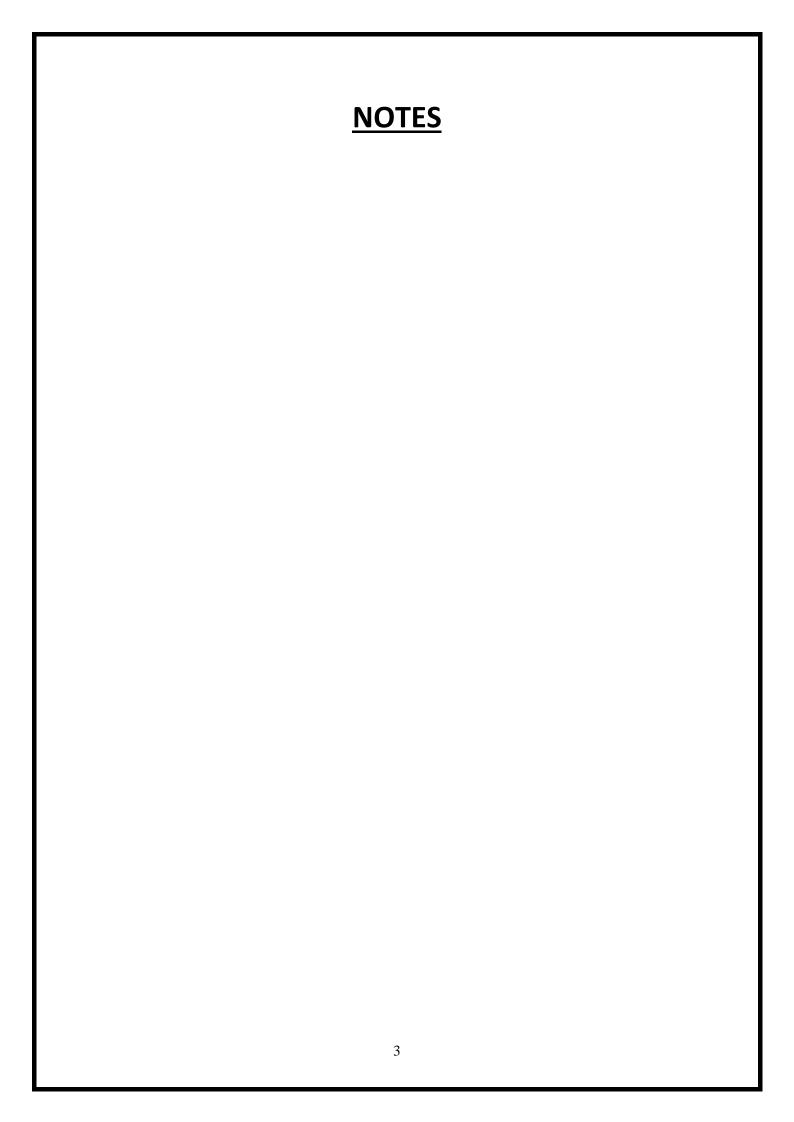
https://www.nspcc.org.uk/service s-and-resources/working-withschools/speak-out-stay-safeservice/

N.B. Additionally, NSPCC can offer advice / guidance to primary schools about relevant NSPCC products and services which are relevant to schools, children and families. They offer a limited number of Online Safety Workshops for parents/carers in school settings.

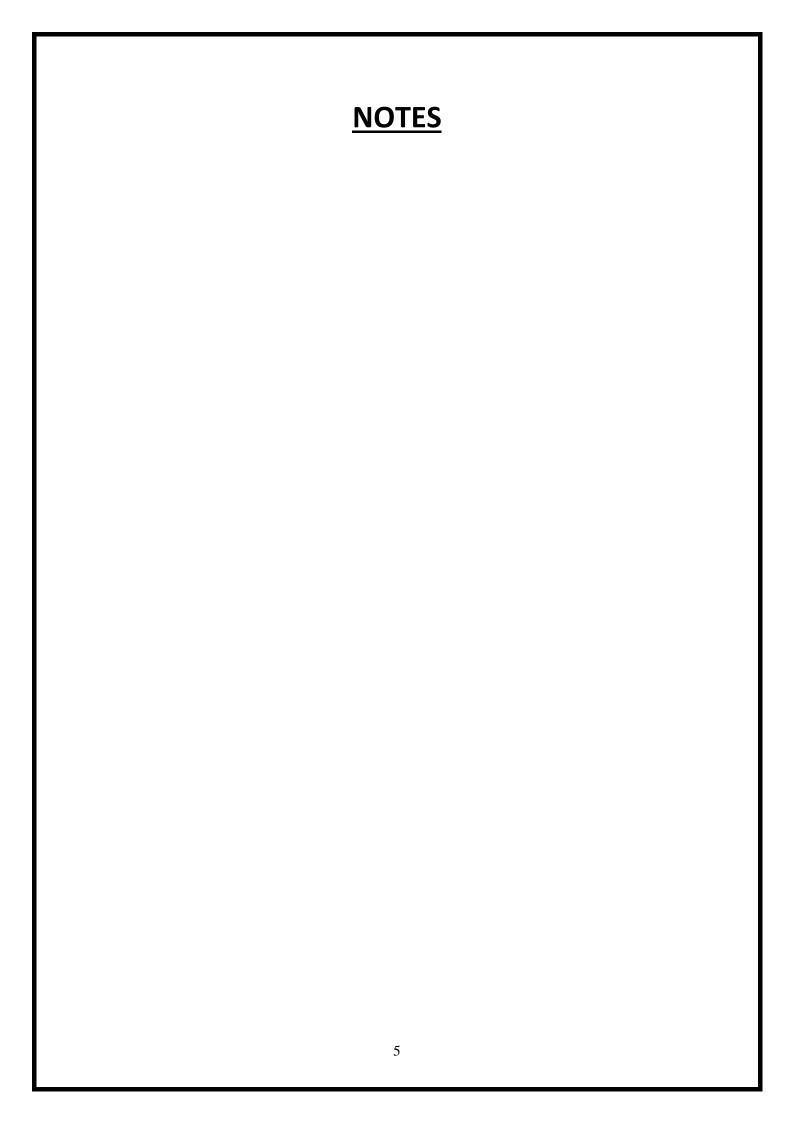


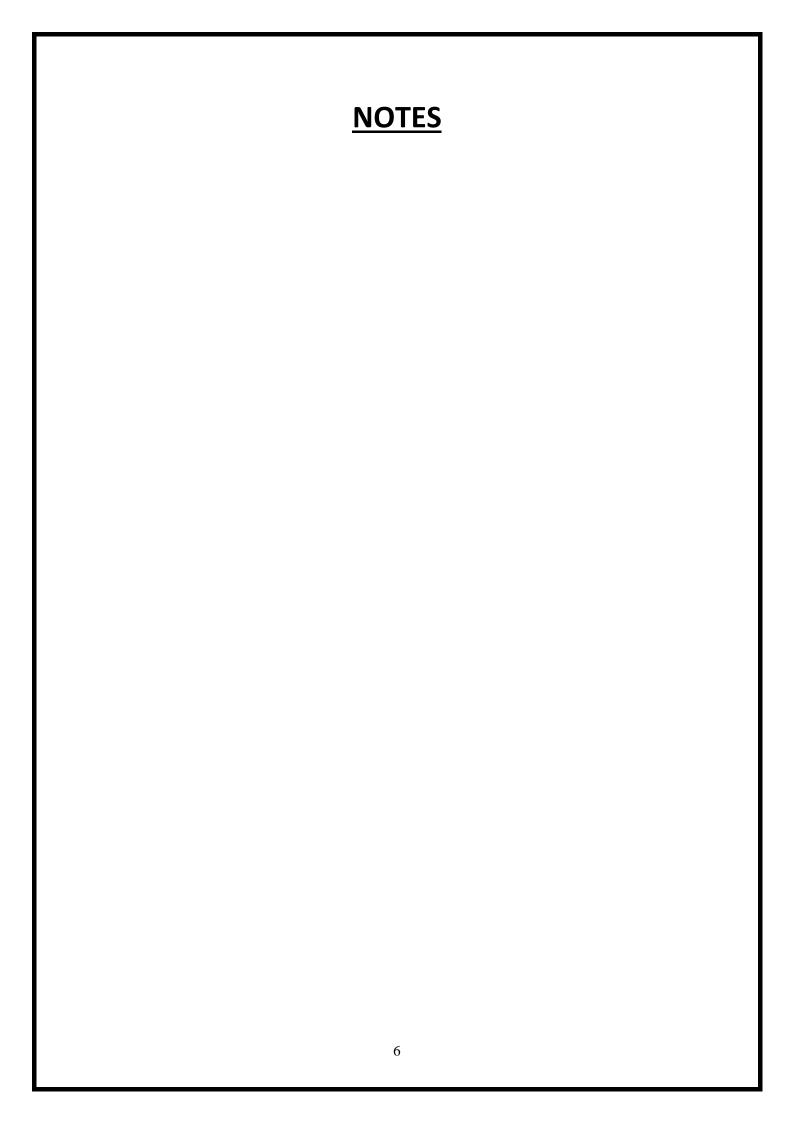






<u>NOTES</u>	
4	





Last updated: 17/05/2017

PLEASE NOTE:

The information provided in this booklet is intended to help you make an informed decision in relation to your own circumstances. You must consider whether you feel they are the right options for you. This is a list of useful organisations for your reference. This list is by no means exhaustive.

For further information, or if you would like to add or amend an entry please contact the SCVS Mental Health Development Team –

Helen Foster – Tel: (01792) 544021 – Email: helen foster@scvs.org.uk

or

Rachael Jenkins – Tel: (01792) 544020 – Email: rachael jenkins@scvs.org.uk

You can download this service guide from the Mental Health Forum page on www.scvs.org.uk/mhds

This Mental Health Service Directory has been brought to you by the Mental Health Development Service at Swansea Council for Voluntary Service. The directory contains information on local and national services and resources to people with mental health issues in Swansea and those who support them. The local entries are completed by the member organisations of the Swansea Mental Health Forum and the guide is updated every three months.

Swansea Council for Voluntary Service Registered Charity Number: 1063242 Company Ltd by Guarantee: 3346236